

# AGENCY PROVIDER RESOURCES



## MEDICATION ADMINISTRATION CERTIFICATION

Classes are offered for Medication Administration Certification Categories 1, 2, and 3. Recertification classes are also available.

## LEARNING LUNCHES

Each month a Learning Lunch is offered. These lunches offer training on a topic that pertains to the everyday work being done as a DSP, as well as an opportunity for networking. Lunches are held on the second Thursday, RSVP is required.

## TRAINING

Individual specific training in accordance with the ISP is offered as a way to support providers and new DSPs through the onboarding process.

## TECHNICAL ASSISTANCE

Support and technical assistance is offered when billing issues are not able to be resolved by the provider.

## QUARTERLY MEETINGS

At the request of the provider agency, quarterly meetings can be scheduled for agencies to meet with Board Administration.

## MONTHLY PROVIDER MEETINGS

A monthly meeting is organized with providers who serve in Allen County. These meetings are held on the third Wednesday of the month via Zoom. They offer a platform to network with other providers and to receive communication from the Board on important news or topics.

Questions can be directed to Ashtyn Kill, Medicaid and Provider Support Specialist, at [askill@acbdd.org](mailto:askill@acbdd.org) or 419-221-1385, ext. 2686.